

| Pets Policy                  |                       | Tier: 3                   |  |
|------------------------------|-----------------------|---------------------------|--|
|                              |                       | Revision: 2.2             | Date Approved/effective:<br>16/03/2023 |
| Prepared by:                 | Reviewed by:          | Approved by:              | Review Due Date:                       |
| Manager Business Performance | GM Housing Operations | Executive Management Team | 16/03/2026                             |

# 1. Purpose

This policy provides direction in relation to applying for permission and keeping pets at Centacare Evolve Housing properties.

# 2. Scope

This policy applies to all Centacare Evolve Housing tenants.

#### 3. Definitions

| Tenant A person responsible for maintaining a Residential Tenancy Agreement (Le | ant | A person responsible for maintaining a Residential Tenancy Agreement (Lease) |
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# 4. Policy

In line with both the Consumer, Building and Occupational Services (CBOS) and the Centacare Evolve Housing lease, written permission must be granted before any pets can be kept at a Centacare Evolve Housing property.

- Centacare Evolve Housing will not unreasonably decline pet requests.
- A request to keep a pet will not be refused if the pet is a registered guide or assistance animal.

• All pet requests will be considered in relation to property suitability – e.g. approval may be limited to single or smaller pets in units or properties without outdoor areas.

Written permission must also be granted if tenants wish to look after a pet on a short term basis. A request must be submitted outlining the timeframe and end date involved.

Permission must be granted for each individual pet. In the event a pet dies and the tenant wishes to get another pet; a new Pet Permission Request form must be submitted.

#### 4.1 Applying for Permission to Keep or Look After a Pet

Tenants who are seeking permission to keep a pet must complete and return a Pet Permission Request Form which is available on our website or from one of our offices.

#### 4.2 Tenant Responsibility

Tenants who have been granted permission to keep a pet, whether permanent or temporary, must inform themselves and comply with local council regulations.

- Tenants with pets must comply with all council regulations related to pets, including but not limited to:
- Registration
- Microchipping
- De-sexing
- Making sure pets are not a nuisance or a danger;
- Dog Control Regulations 2010

Tenants are responsible for any harm or property damage caused by the pet(s). Any damage caused by the pet(s)s must be rectified at the tenant's cost. Any maintenance costs incurred will be charged to the tenant accordingly.

Centacare Evolve Housing reserves the right to revoke permission for a tenant to keep a pet if any of the above conditions are not met or if we have other reasonable grounds for withdrawal.

# 5. Related Documents:

- Residential Tenancies Act 1997
- Consumer, Building and Occupational Services (CBOS)
- Residential Tenancy Agreement (Lease)
- Pet Permissions Request form
- Dog Control Regulations 2010 (TAS)